ALLIANCE
SERVICES, INC

HOW TO UPDATE YOUR CNA LICENSE

1. Call 888-401-0465 to request login information to update your license.

2. Using the log-in information you receive, log in to the following website:

   wi.tmuniverse.com

3. Select an employer. (You can select a facility where you have been working through Alliance or a current/recent employer facility. Please note: no agencies, assisted living or homecare.) Once an employer is selected, the system will contact the employer via email to verify employment.

4. Once employment verification process is complete, license will be updated in the system and available on line,

Please feel free to contact a member of our Human Resources team if you have any questions.